

Firewood Sales



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Division of Standards

Definitions M.G.L. Chapter 94: Section 298

- **“Cordwood” sold or offered or exposed for sale shall be four feet in length**
- **“Firewood” shall be construed to mean and include wood cut to any lengths of less than four feet and more than eight inches**
- **“Kindling wood” shall be construed to mean and include all split wood, edgings, clippings or other waste wood averaging eight inches in length.**

Wood must be all stacked in the same direction to properly determine the cubic foot content of the piles.



CORRECTLY STACKED



INCORRECTLY STACKED



A cord of firewood is a stack 4 feet wide by 4 feet high by 8 feet long which equals 128 cu. ft.

M.G.L. Chapter 94: Section 299 Requires the following :

- **A sales invoice must be issued and have marked thereon the following:**
 - **Name and Address of seller and purchaser**
 - **Date of Delivery**
 - **Quantity in terms of cubic feet**
 - **Price of quantity delivered**

Advertising of Wood

- **Cordwood and firewood must be advertised in terms of cubic feet or cubic meters**
- **This will be construed as indicating the closely stacked cubic foot or cubic meter content to be delivered to the purchaser.**
- **Note : Wood cannot be cross stacked for the determination of quantity delivered.**

Advertising of Wood

- **The terms "cord", "face cord", "pile", "truckload" or terms of similar import shall not be used in the advertising and sale of cordwood or firewood.**

All violations of the laws pertaining to the advertising and sale of wood are subject to fines.

- ◉ **Whoever violates any provision of this or the preceding section shall be punished for the first offense by a fine of fifty dollars, for the second offense by a fine of two hundred dollars and for each subsequent offense by a fine of five hundred dollars.**
- ◉ **Whoever alters or substitutes a delivery ticket or sales invoice for fraudulent or deceptive purposes shall be punished by a fine of not more than one thousand dollars or shall be subject to a civil citation as provided in section 29A of chapter 98.**

Complaint Procedures

Complaint Procedures

- Log in the complaint and get the following information regarding the delivery.
- Name and Address of purchaser
- Name and Address of seller
- Date of Delivery
- Quantity delivered and cost
- Method of payment
- Was a delivery slip left?
- Has any wood been used since the delivery
- Is wood closely stacked.

Complaint Procedures

- Site visit (where delivery was made)
- Tools
 - Pencil and Paper
 - Tape Measure (certified)
 - Camera

Complaint Procedures

- ① 1. Measure and record the dimensions
 - ② 2. Take pictures
 - ③ 3. Write a report of your findings and mail to the consumer.
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- ④ You should contact the wood dealer regarding the problems. Explain what your findings were and any fines or action that will be taken.